

InSite Client Configuration

IPP 9.1

Exported on 03/01/2019

Table of Contents

1 InSite Client Configuration—overview	4
1.1 Determining Your Client Computer Configuration.....	4
1.2 Internet Connection.....	4
2 Recommended client computer hardware configurations	5
3 Supported operating systems and Web browsers	6
3.1 Unsupported Operating Systems and Web Browsers.....	8
4 Supported proxy servers	10
4.1 Proxy Server Requirements.....	10
4.2 Client Computer Requirements	10
4.3 Scripted Proxy Configurations	10
4.4 Supported Authentication Schemes.....	10

- [InSite Client Configuration—overview](#) (see page 4)
- [Recommended client computer hardware configurations](#) (see page 5)
- [Supported operating systems and Web browsers](#) (see page 6)
- [Supported proxy servers](#) (see page 10)

1 InSite Client Configuration—overview

The Kodak InSite family of products uses Mac OS and Microsoft Windows client computers to connect over the Internet to servers that are running the InSite software. This document describes the supported configurations for workstation computers that will be used to access the InSite software.

This document applies to the following versions of the InSite family of products:

Product	Applicable Software Version
Kodak InSite Prepress Portal	9.1
Kodak InSite Creative Workflow	7.0
Kodak Matchprint Virtual	9.0
Kodak PressProof	9.1

Note: For more information about earlier versions of any of the above software, see an earlier version of this document at <https://partnerplace.kodak.com/>.

1.1 Determining Your Client Computer Configuration

To find the details of your current client computer configuration, click **System Diagnostics** on the Login page of the InSite software. The system checks your computer's operating system, web browser, JavaScript, HTML5, and network settings. It also tests your upload and download connections.

1.2 Internet Connection

Your Internet connection must meet the following requirements:

- A high-speed connection of at least 1 megabit per second (Mbps) down and 512 kilobits per second (Kbps) up
Important: These are **minimum** requirements. Larger and/or more complex files will require more bandwidth for acceptable performance
Warning: If your Internet connection does not meet the minimum requirements, or performs inconsistently, portions of InSite may fail to function, especially Smart Review.
- Provides access to the InSite or PressProof server on port 80
- If using SSL, provides access to the InSite or PressProof server on port 443

2 Recommended client computer hardware configurations

The following tables describe the minimum recommended hardware configurations for computers running a Mac OS or Windows operating system. For information on additional hardware requirements for color-accurate viewing, see the *Matchprint Virtual Release Notes*.

Recommended Mac Computer Configuration	
Display Resolution	1024 x 768 or higher. If the display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features. Color-accurate viewing with Matchprint Virtual has additional monitor requirements. For details, see the <i>Matchprint Virtual Monitor Selection Guide</i> .
Memory	<ul style="list-style-type: none"> • 2 GB of available RAM for the PressProof software. If you use multiple monitors with PressProof, 4 GB is recommended. • 1 GB of available RAM for all other InSite software
Central Processing Unit (CPU)	Apple iMac computer, Apple Mac Pro computer, or Apple Mac mini computer (with an Intel Core Duo or above processors)

Note: Matchprint Virtual and PressProof are not supported on Apple iMac or MacBook Pro computers.

Recommended Windows Computer Configuration	
Display Resolution	1024 x 768 or higher. If the display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features.
Memory	1 GB of available RAM If you run other software at the same time, more memory will be needed.

Note: Matchprint Virtual and PressProof are not supported on Windows computers.

3 Supported operating systems and Web browsers

The following tables describe the operating systems and Web browsers that are supported by each product in the InSite family.

Mac Computers					
Operating System	Web Browser	InSite Product			
		Prepress Portal	Creative Workflow	**Matchprint Virtual	***PressProof
macOS Mojave (10.14)	Safari	✓		✓	✓
	Firefox*	✓			
	Chrome	✓			
macOS High Sierra (10.13)	Safari	✓	✓	✓	✓
	Firefox*	✓	✓		
	Chrome	✓	✓		
macOS Sierra (10.12)	Safari	✓	✓	✓	✓
	Firefox*	✓	✓		
	Chrome	✓	✓		
OS X El Capitan (10.11)	Safari		✓	✓	
	Firefox*		✓		
	Chrome		✓		

Mac Computers					
OS X Yosemite (10.10)	Safari		✓	✓	
	Firefox*		✓		
	Chrome		✓		
OS X Mavericks (10.9)	Safari		✓	✓	
	Firefox*		✓		
	Chrome		✓		
OS X Mt Lion (10.8)	Safari		✓	✓	
	Firefox*		✓		
	Chrome		✓		

* **Mozilla Firefox:** Due to the strategy of extremely frequent major releases that Mozilla has adopted for Firefox, Kodak is no longer able to test and qualify new versions of Firefox ahead of their official release. Kodak will continue to provide support for these versions of Firefox on a best-effort basis as issues are identified.

** The supported Matchprint Virtual version depends on what version of Prepress Portal and Creative Workflow you are using. You can use Matchprint Virtual 8.0 only with Prepress Portal 8.0, and Matchprint Virtual 9.0 only with Prepress Portal 9.x. For Creative Workflow, Matchprint Virtual 7.0 is the only supported version.

*** PressProof is only associated with the Mac OS as it is a separate client-based application and does not use a browser.

Important: For more information about operating system and browser for the InSite clients, go to the Tips for configuring your operating system and browser for Kodak InSite clients answer on My Kodak Services at <https://services.kodak.com/>.

Important: Parental controls must be disabled on Mac computers.

Windows Computers		
Operating System	Web Browser	InSite Product

Windows Computers			
		Prepress Portal	Creative Workflow
Windows 10	Edge	✓	✓
	Internet Explorer 11	✓	✓
	Firefox*	✓	✓
	Chrome	✓	✓
Windows 8.1 (64-bit only)	Internet Explorer 11	✓	✓
	Firefox*	✓	✓
	Chrome	✓	✓
Windows 7 (32-bit or 64 bit)	Internet Explorer 11	✓	✓
	Firefox*	✓	✓
	Chrome	✓	✓

Note: Matchprint Virtual and PressProof are not supported on Windows computers.

* **Mozilla Firefox:** Due to the strategy of extremely frequent major releases that Mozilla has adopted for Firefox, Kodak is no longer able to test and qualify new versions of Firefox ahead of their official release. Kodak will continue to provide support for these versions of Firefox on a best-effort basis as issues are identified.

3.1 Unsupported Operating Systems and Web Browsers

The InSite software is not compatible with the following configurations:

- Windows Vista and earlier Windows operating systems
- Windows Server operating systems (2003, 2008, 2012, and 2016) as a client system to operate InSite software web interface
- Internet Explorer 10 and earlier browsers on Windows systems

- Mac OS 10.7 or earlier Mac operating systems
- Virtualization technology on a Mac computer (for example, Parallels Desktop or VMware Fusion)
- Kodak InSite Desktop (KID) is no longer available on Creative Workflow 7.0

4 Supported proxy servers

The InSite software works with proxy servers using the CERN protocol.

4.1 Proxy Server Requirements

The proxy server must meet the following requirements:

- Supports both http and https client computer requests on a single port
- Has access to the InSite or PressProof server on ports 80 and 443 (if SSL encryption is used)

4.2 Client Computer Requirements

To connect to the proxy server, client computers must meet the following requirements:

- The proxy server IP address must be manually set.
- On a Mac computer, the proxy server IP address must be entered separately for http and https.
- Automatic proxy detection must be disabled.

4.3 Scripted Proxy Configurations

Scripted proxy configuration is supported on Windows-based computers using the Internet Explorer browser. Mac OS X 10.6.8 or later supports scripted proxy configurations.

4.4 Supported Authentication Schemes

Authentication Scheme	Prepress Portal		Creative Workflow	
	Web Browser (Mac)	Web Browser (Windows)	Web Browser (Mac)	Web Browser (Windows)
Bypass	✗	✗	✓	✓
Unauthenticated	✓	✓	✓	✓
Basic	✓	✓	✓	✓
NTLM	✗	✓	✗	✓
Microsoft Kerberos	✗	✗	✗	✗